

## Conflict Questionnaire

I. *Read all of the sentences 1-15, which deal with conflict management style; then choose THREE (no more than 3) of the sentences which describe you best, marking them with an X:*

- 1. I am usually firm in pursuing my goals.
- 2. I sometimes avoid taking positions which would create controversy.
- 3. I am nearly always concerned with satisfying all our wishes.
- 4. I might try to soothe the other's feelings and preserve our relationship.
- 5. I give up some points in exchange for others.
- 6. If it makes other people happy, I might let them maintain their views.
- 7. I try to win my position.
- 8. I always share the problem with the other person so that we can work it out.
- 9. I try to find a position that is intermediate between his/hers and mine.
- 10. I try to do what is necessary to avoid useless tensions.
- 11. I tell the other person my ideas and ask for his/hers.
- 12. I try to find a fair combination of gains and losses for both of us.
- 13. If the other person's position seems very important to him/her, I would try to meet his/her wishes.
- 14. I feel that differences are not always worth worrying about.
- 15. I assert my wishes.

II. *For the following sentences 1 through 19, mark True with an X if true, and mark False with an X if it is false:*

- |   |      |       |
|---|------|-------|
| 1. Conflict forms a natural part of life.   | True | False |
| 2. All conflicts result in physical or verbal violence.                                 | True | False |
| 3. It is possible to eliminate all conflict from life.                                  | True | False |
| 4. I have the power to change my circumstances.   | True | False |
| 5. I fear conflict.   | True | False |
| 6. I have the power to change my behavior.  | True | False |
| 7. I can resolve my own conflicts.  | True | False |
| 8. It is not possible for all the parties to win in a conflict.                         | True | False |
| 9. Poverty causes the majority of conflicts in my community.                            | True | False |
| 10. Conflict can be constructive as well as destructive.                                | True | False |
| 11. We should avoid conflicts at any cost.  | True | False |
| 12. I (or a member of my immediate family) have experienced physical abuse or violence. | True | False |



13. If you wait long enough, conflicts might disappear on their own. True False
14. I would be willing to involve a mediator to help with a conflict of mine. True False
15. Yielding a point in a conflict is a sign of weakness. True False
16. I would never share my conflicts with a third person in order to seek help. True False
17. You can't learn to solve conflicts; either you have the ability or you don't. True False
18. I know of an organization where I could find help with a conflict of mine. True False
19. I (or a member of my immediate family) have experienced emotional abuse or violence. True False

20. Choose which is the greatest cause of conflict in your community (**mark only one**):

1. Drug abuse
2. Poverty
3. Machismo/ male chauvinism
4. Lack of communication
5. Gangs
6. Children with only one or no parents
7. Migration
8. Ethnic or racial problems
9. Religious differences
10. Regionalism
11. Abuse in the family
12. Other cause \_\_\_\_\_

21. What do you think is the most serious cause of conflict in your country?

\_\_\_\_\_

\_\_\_\_\_

22. What is the best way to resolve conflict? (**only mark one**):

1. Avoid dealing with the conflict
2. Negotiate
3. Use physical force
4. Argue about the problem
5. Suppress the conflict now and get even later
6. Pretend that the conflict doesn't exist
7. Involve a third person to help resolve the conflict
8. Other \_\_\_\_\_

23. What does mediation mean?

\_\_\_\_\_

\_\_\_\_\_



24. If you wanted help with a conflict of yours, where would you seek advice or assistance?

---

---

III. *Please answer a few demographic questions:*

25. Are you female or male?

1. Female
2. Male

26. What is your age range?

- 1.) 18-30 years
- 2.) 31-45 years
- 3.) 46-60 years
- 4.) More than 60 years

27. What is your current marital status?

- 1.) Unmarried
- 2.) Married
- 3.) Divorced or Separated
- 4.) Widow/er
- 5.) Separated by migration or a move

28. How many children do you have?

- 1.) None
- 2.) 1-3 children
- 3.) 4-7 children
- 4.) 8 or more children

29. Do you live in an urban area (city) or a rural area (countryside)?

1. Urban
2. Rural

30. To which ethnic or racial group do you belong?

1. Black
2. Mestizo
3. Indigenous/ Native American
4. White
5. Other (please identify: \_\_\_\_\_)

31. What is your highest level of education?

1. No formal education
2. Primary school (4-6 years of study)
3. High school (4-6 more years of study in addition to primary school)
4. University (Bachelor or higher)

